



## ENG-107 - Cloud Computing & Virtualization for Managers

### Description

*\*This course is also available as a live distance learning course\**

Cloud computing and virtualization are often presented as ways to optimize computing/IT resources. How is this done?

Participants to this 2-day course will obtain a general understanding of the key concepts, technologies, features and tools of cloud computing and virtualization, and of the associated issues and benefits for enterprises and organizations.

### Objectives

- Gain an overview of cloud computing and virtualization
- Learn about the underlying technologies of cloud computing and virtualization
- Understand the potential issues and benefits of these technologies and services to enterprises and organizations

### Topics

\*Note: the course structure may be subject to change as trainings are updated on a regular basis.

### Part 1 – Cloud computing

#### Introduction to cloud computing

- Definition
- Components of the cloud
- Types and architectures of clouds
- Services delivered from the cloud
- Vendor cloud products

#### Adopting the cloud

- Drivers
- Issues and barriers

#### Software as a Service (SaaS)

- Characteristics
- Services
- Technologies

#### Platform as a Service (PaaS)

- Technical components
- Vendor platforms
- Cloud storage

#### Infrastructure as a Service (IaaS)

- Technologies
- Access

#### Migrating to the cloud

- Business case
- Business continuity management
- Technical considerations

### Part 2 - Virtualization

#### Virtualization - a key enabling technology for cloud computingIntroduction to virtualization

- History
- Definition
- Concepts

#### Demonstration of virtualization

- Creating a virtual machine

#### Uses of virtualization

- Current and future uses
- Main functionalities
- Issues with virtualization
- Key benefits

#### Technical aspects

- Virtualization theory
- Software virtualization techniques
- Hardware virtualization assists

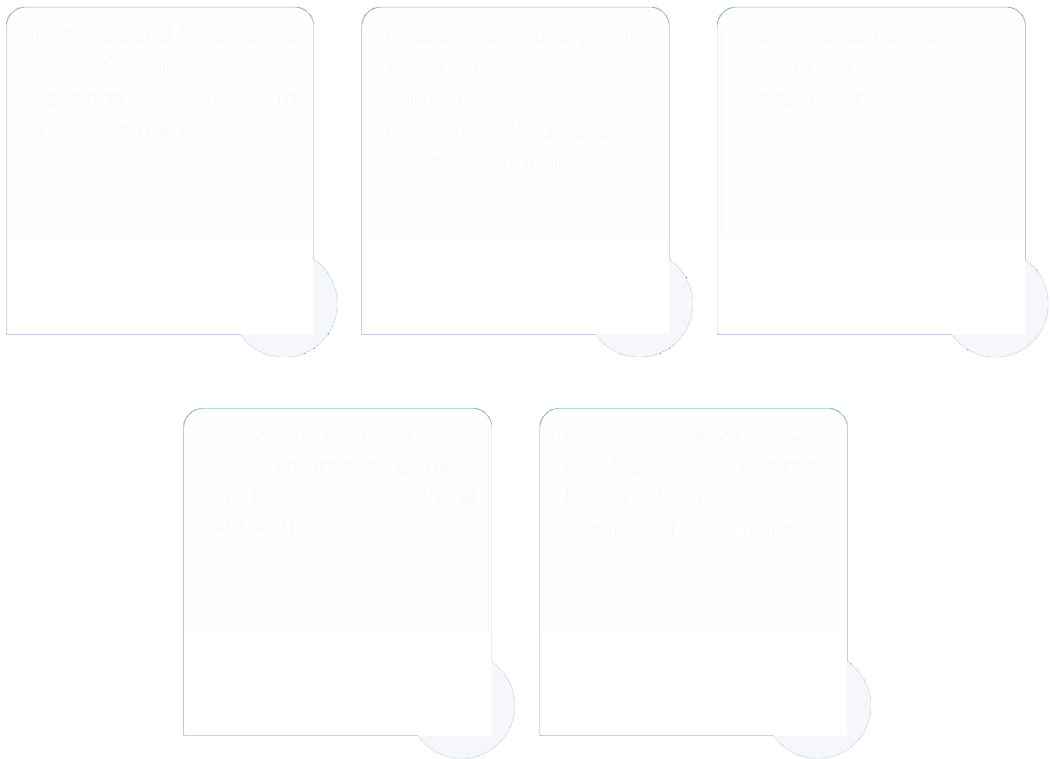
#### Overview of virtualization products

#### Target Audience

- Telecommunications, contact center and IT managers seeking to exploit the benefits of cloud computing and virtualization technologies
- Professionals who need an understanding of cloud computing and virtualization and how these technologies work

# Methodology

A combination of engaging activities and dynamic presentations to stimulate and maximize participants' learning.



# Location

A selection of Neotelis' training courses is held in various cities around the world. Please contact us at [training@neotelis.com](mailto:training@neotelis.com) for the complete Yearly Training Calendar.



Neotelis can also deliver in-house sessions of this course specifically for your organization. Please contact us at [training@neotelis.com](mailto:training@neotelis.com) for more information and a Proposal.

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